

# PaRIS Study

Regina Community Clinic (RCC)

## Interpretation legend



Good



To improve



Intervention needed

## General information

N = 763 participants

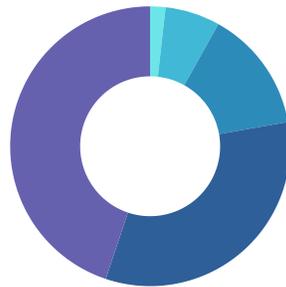


♀ = 72%

♂ = 26%

Evaluation of overall care received in the last year at your practice

Poor  
Fair  
Good  
Very good  
Excellent



Over 65 years old



Live in a suburban or rural area



Born outside Canada

3.4%  
VS  
3.5%

of respondents from your practice take over 10 drugs.

on average for respondents from other practices.



20%

of respondents from your practice describe their financial situation as "Very tight" or "Tight".



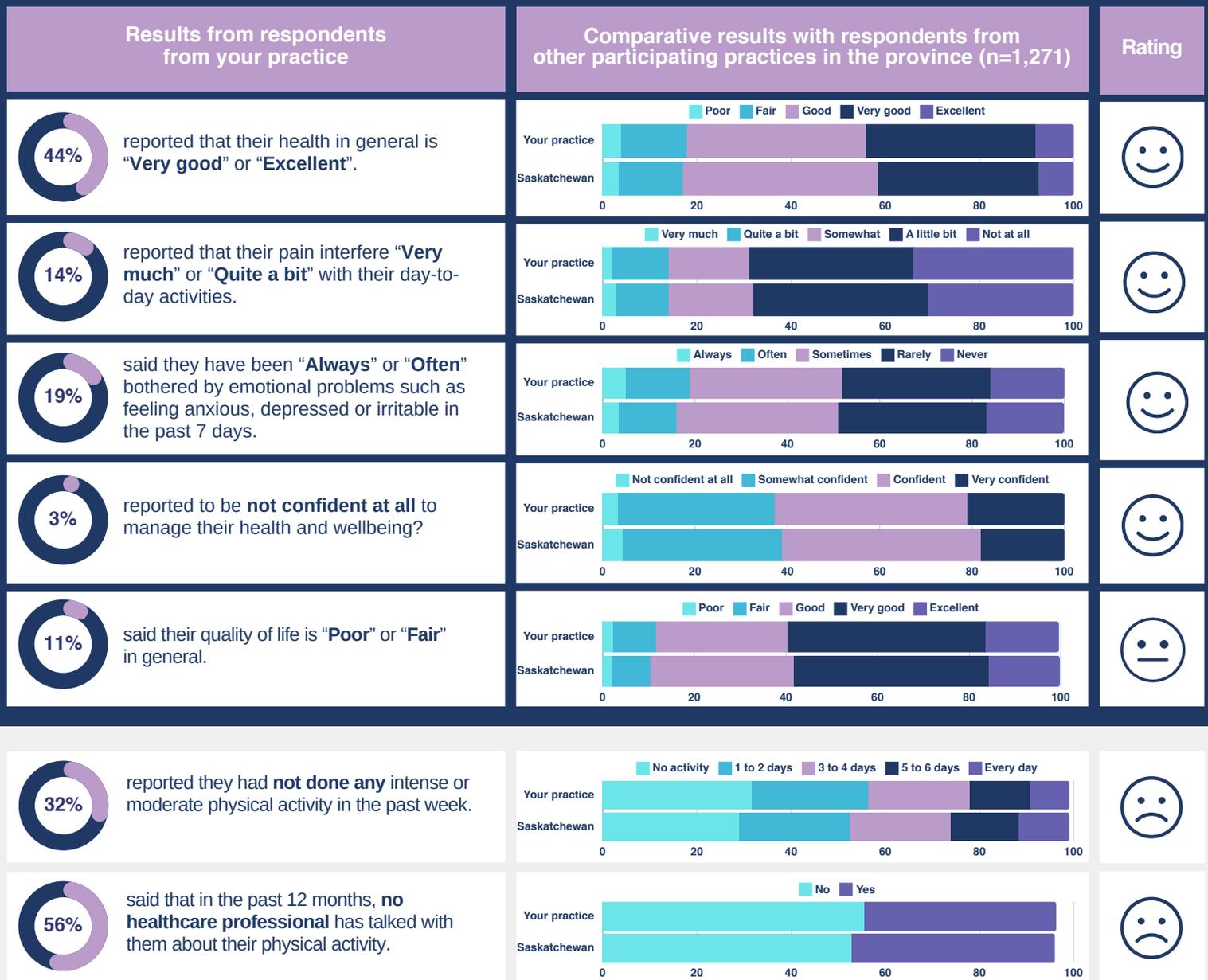
22%

of respondents from your practice have been told by a doctor to have a **depression, anxiety or other mental health condition** (e.g., bipolar disorder or schizophrenia).

## Experience of care (PREMs)

Results from respondents from your practice	Comparative results with respondents from other participating practices in the province (n= 1,271)	Rating
<p>5% reported that their healthcare professional has spent "Not really" or "Definitely not" enough time with them.</p>	<p>Stacked bar chart comparing 'Your practice' and 'Saskatchewan' on the percentage of respondents who reported spending 'Definitely not', 'Not really', 'To some extent', or 'Definitely' enough time with their healthcare professional. Your practice shows a higher percentage of 'Definitely not' and 'Not really' responses compared to Saskatchewan.</p>	
<p>38% said they were "Not at all" or "To some extent" involved as much as they want to be in decisions about their care.</p>	<p>Stacked bar chart comparing 'Your practice' and 'Saskatchewan' on the percentage of respondents who were 'Not at all', 'To some extent', 'More often than not', or 'Always' involved in decisions about their care. Your practice shows a higher percentage of 'Not at all' and 'To some extent' responses compared to Saskatchewan.</p>	
<p>12% reported they were "Not at all" or "To some extent" considered as a 'whole person' rather than just a disease/condition in relation to their care.</p>	<p>Stacked bar chart comparing 'Your practice' and 'Saskatchewan' on the percentage of respondents who were 'Not at all', 'To some extent', 'More often than not', or 'Always' considered as a 'whole person'. Your practice shows a higher percentage of 'Not at all' and 'To some extent' responses compared to Saskatchewan.</p>	
<p>7% said their appointment at your practice took place more than a month after they initially tried to book it.</p>	<p>Stacked bar chart comparing 'Your practice' and 'Saskatchewan' on the percentage of respondents who had appointments that took place 'More than one month', 'More than a week and up to one month', 'A few days and up to a week', 'On the next day', or 'On the same day' after they initially tried to book it. Your practice shows a higher percentage of 'More than one month' and 'More than a week and up to one month' responses compared to Saskatchewan.</p>	
<p>5% reported believing to have had ("Always" or "Often") a safety problem in your practice in the last 12 months (e.g.: not getting an appointment when needed, wrong or delayed diagnosis or treatment)</p>	<p>Stacked bar chart comparing 'Your practice' and 'Saskatchewan' on the percentage of respondents who believed they had a safety problem 'Always', 'Often', 'Sometimes', 'Rarely', or 'Never' in the last 12 months. Your practice shows a higher percentage of 'Always' and 'Often' responses compared to Saskatchewan.</p>	

# Health outcomes measures (PROMs)



## Recommendations

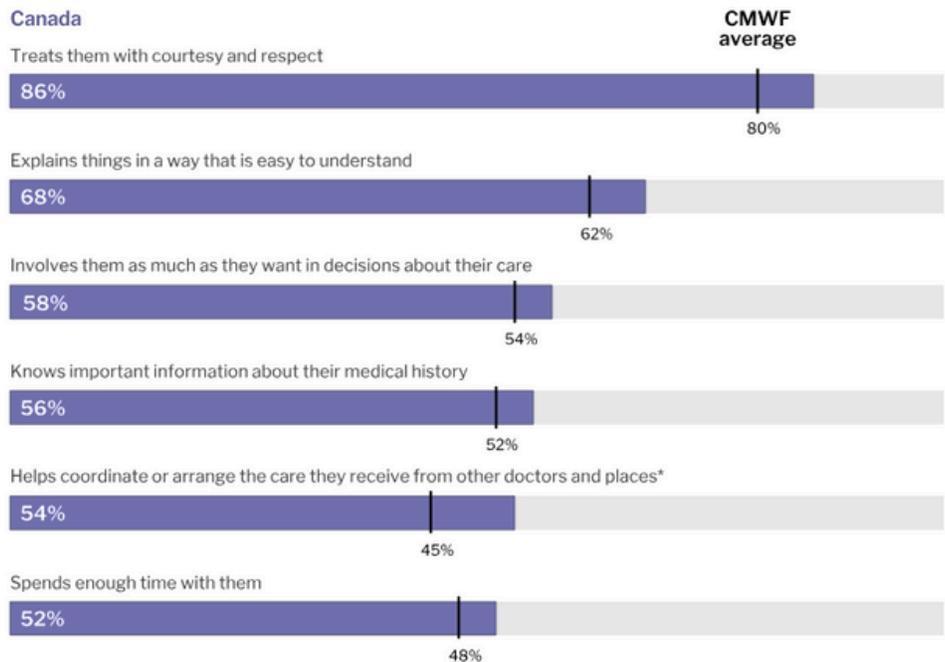
Here is a list of recommended work targets based on your results analysis.

- Investigate the possibility of reducing the number of drugs prescribed for patients with 10 to 15 medications
- Increase services and make available tools related to mental health issues (link to community organizations, explore these issues during consultation, create a checklist for recognizing warning signs, etc.)
- Provide more resources to support patients in managing their health.
- Ask patients more about their perception of quality of life to identify areas for improvement.
- Review the length or flow of consultations to improve patients' feeling that care staff spend enough time during consultations.
- Promote physical activity
- Explore your patients' overall experience

# International survey from the Commonwealth Fund about access to primary health care

## Canadians' experiences with their primary care providers

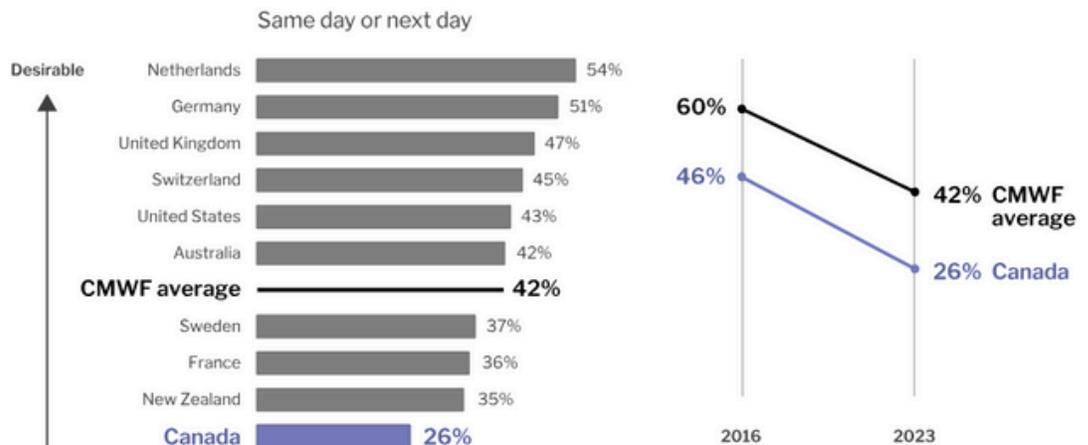
Proportion of Canadians who reported in 2023 that their regular doctor or medical staff always...



Most Canadians are positive about the care provided by their primary care provider

## Same- or next-day appointment to see a doctor or nurse

Canadians have more difficulty getting same- or next-day appointments and after-hours care



CMWF: The Commonwealth Fund.

Proportion of adults who reported that they were able to get a same- or next-day appointment to see their doctor or nurse the last time they were sick or needed medical attention, by country, 2023 and change from 2016. For 2023, same- or next-day appointments can include in-person appointments and appointments over the telephone or through video.

Excludes respondents who did not need to make an appointment to see a doctor or nurse, who were never able to make an appointment or who visited a hospital emergency department, urgent care clinic or facility instead of making an appointment.

Sources : Canadian Institute for Health Information. [Primary health care](https://www.cihi.ca/en/primary-health-care). Accessed March 27, 2024. (<https://www.cihi.ca/en/primary-health-care>)