



COMMUNITY HEALTH SERVICES ASSOCIATION (REGINA) LTD.

63rd ANNUAL GENERAL MEETING

Wednesday, June 11, 2025

6:30 pm

Regina Community Clinic Classroom & Via Teams

6:00 p.m. REGISTRATION

Registration Officer – Katherine Lyseiko, Program and Communication Coordinator

1.0 WELCOME AND CALL TO ORDER

Jim Deane called the meeting to order at 6:31 p.m.

He welcomed everyone to the 63rd Annual General Meeting of the Community Health Services (Regina) Ltd., better known as the Regina Community Clinic. He welcomed members and guests joining the meeting both in person and virtually as well as for the first time.

He acknowledged that the Regina Community Clinic is on the path of reconciliation. Land acknowledgements are a steppingstone to honouring broken treaty relationships. We would like to acknowledge the clinic is on Treaty 4 Territory with a presence in Treaty 6. These are the original lands of the Cree, Saulteaux, Dakota, Lakota, Nakota, and the homeland of the Métis/Michif Nation. For countless generations, indigenous peoples have practised healthcare and healing on this land, and we respect their knowledge and their experiences. Today, these lands continue to be shared territory of many diverse people from near and far.

Jim reported that the meeting is being recorded and, although the camera is focused primarily on the speaker at the podium, it may capture images from the screen of anyone joining the meeting virtually. Members not wanting to be recorded were asked to disable their camera. Members joining virtually should raise their hand and our IT support will acknowledge them by unmuting their microphone, or they can submit a question to our Q&A site.

There were several housekeeping items announced. Members were referred to the kit they received when they arrived. Members joining virtually received this package electronically. It was also posted on the RCC website.

2.0 TEST VOTE

Jim reported that, this year, members attending virtually would be able to electronically cast their vote for the Board of Directors. A test vote was conducted to ensure the technology for on-line voting was working properly for the upcoming election. The test was successful.

3.0 APPOINTMENT OF AGM CHAIR

To help the recording secretary, members were asked to please raise their hand and state their name when moving or seconding motions or asking a question.

(WANDA POSEHN / KAREN SMITH) – **CARRIED**
THAT JIM DEANE BE APPOINTED AS AGM CHAIR.

4.0 INTRODUCTION OF PARTICIPANTS AND GUESTS

Jim Deane, AGM Chair, introduced participants and special guests:

- Guest Speaker: Dr. Nazeem Muhajarine, who is joining the meeting virtually
- Auditor: Neal Fense from Virtus Group, serving also as the Chief Returning Officer
- Paul Hanna from our Cooperators Partner, who will be bringing greetings, and other representatives from The Cooperators
- Jared Clarke, NDP MLA Regina Walsh Acres
- Andrea Kotlar, FASD Network

The meeting officers for the evening are:

CHAIR:	Jim Deane
REGISTRATION OFFICER:	Katherine Lyseiko
RETURNING OFFICER:	Neal Fense, Virtus Group
SCRUTINEERS:	Ingrid Uhryn, Bryan Tudor
RECORDING SECRETARY:	Bev Liski
IT SUPPORT:	Armaan Dogra

Members attending the Annual General Meeting for the first time were asked to raise their hand and be acknowledged. The Chair acknowledged their attendance and welcomed them to the meeting.

5.0 GREETINGS FROM COOPERATORS

The Chair welcomed Paul Hanna, Executive Vice-President, Member Relations, Governance and Corporate Services for The Cooperators, who brought greetings from Cooperators. On behalf of Cooperators, he appreciated the opportunity to speak at this event and acknowledged the 17 years RCC and Cooperators have been partnering. They have similar purposes and some of their views of the future are identical, specifically respect, integrity and inclusion. This year is the International Year of Cooperatives. Cooperators started in Regina in 1945 and this year is celebrating its 80th anniversary, with 46 member organizations. It operates on a 1 member-1 vote basis. To their mutual benefit, Cooperators commitment is unwavering and they are resolute in their conviction to serve its members.

Jim thanked Paul for bringing greetings.

6.0 GUEST SPEAKER – Dr. Nazeem Muhajarine

The Chair introduced and welcomed guest speaker Dr. Nazeem Muhajarine, who joined the meeting virtually. Dr. Muhajarine’s presentation was on “Trust starts with truth”—How the pandemic reshaped public trust in Canada.” His talk focused on public trust and how to rebuild trust. Public trust in doctors, in public health authorities, scientists, and government is essential for healthcare access, crisis management, and combating mis- and disinformation. During the COVID-19 pandemic, erosion of public trust accelerated; currently, public institutions and, collectively, we are faced with rebuilding trust for a healthy society. Trust Dynamics and Equity in Public Health in Canada project, a nationwide mixed-methods study of over 5,600 Canadian adults and 41 qualitative interviews, will be the scientific base for this talk. The study analyzed trust across five trust sources:

governments (provincial/territorial and federal), public health authorities, health scientists, medical care providers, social networks and interpersonal relationships. It explores shifts in trust levels, and in whom and where, during the pandemic compared to before, highlight the association between attitudes towards vaccines and vaccine trust, and offers some ideas for how to rebuild trust going forward. The data provided was very informative and a QR code was provided for anyone wanting to review the results of the data.

7.0 QUESTIONS FOR SPEAKER

Jim thanked Dr. Muhajarine for his presentation and invited participants to ask questions, either in person, virtually by raising their hand, or by submitting questions to the Q&A site.

The following question was raised:

- What are your thoughts on why, in Canada and the United States, politicians were so quick to insert themselves into the pandemic discussion and decision-making? COVID-19 was an unprecedented event that occurs only once in a hundred years. It had never been seen before and we thought we knew how to respond. In 2019, the response in Washington was significant. The pandemic came fast, there was no immunity to the virus, and the implications to health and livelihoods was huge. Politicians entrusted with leading their countries felt they had a role to play and they all played their hand. They did not yield to public health leaders who were well trained to deal with things like this. In the early stages, politicians had a justifiable role to run the economy of their country. Where politicians shared counter measures and put public health leaders first, the outcome was more successful.

Jim thanked Dr. Muhajarine for joining our AGM and for his very informative and inciteful presentation. Dr. Muhajarine left the meeting.

8.0 RULES OF ORDER

Continuing with the meeting, Jim Deane, AGM Chair, established that the Rules of Order for the Annual General Meeting would be standard Roberts Rules of Order.

9.0 ESTABLISH QUORUM – REGISTRATION OFFICER'S REPORT

Jim Deane, AGM Chair, noted that Clinic by-laws, Section 4.6, state that 20 members are required for quorum.

It was established that quorum was met based on the following attendance:

Number of MEMBERS: 27 in person; 6 on-line.

Number of GUESTS: 6 in person; 2 on-line

TOTAL: 33 members; 8 guests.

10.0 APPROVAL OF AGENDA

The AGM Chair referred members to the agenda contained in their kit on pink-colored paper and posted on the RCC website.

(BRYAN TUDOR / DON SAVARIA) – **CARRIED**

THAT THE AGENDA FOR THE 2025 AGM BE ADOPTED AS CIRCULATED.

11.0 APPROVAL OF MINUTES OF 2024 ANNUAL GENERAL MEETING

The AGM Chair referred members to the agenda contained in their kit on white-colored paper and posted on the RCC website.

(INGRID UHRYN / PENNY ANDERSON) – **CARRIED**

THAT, THERE BEING NO ERRORS OR OMISSIONS, THE MINUTES OF THE JUNE 12, 2024 ANNUAL GENERAL MEETING BE APPROVED AS CIRCULATED.

12.0 BUSINESS ARISING FROM THE MINUTES

There was no business arising from the minutes.

13.0 ANNUAL REPORT OF THE BOARD

Jim welcomed Board Chair, Marjorie Gavigan, to present the annual report of the Board.

Marj welcomed everyone and thanked them for taking time to join the meeting. She presented and highlighted her message, which is on page 4 of the Annual Report.

The chair thanked Marj for her presentation and asked if there were any questions. The following points were raised:

- How many NPs and physicians have been hired? Marj deferred to the Executive Director to reply. 1.5 physicians and 2 NPs have been hired and there are now five permanent NPs. They are being integrated as it makes sense and are being connected with a set of doctors for consistent care. With our LOCUM, new patients will be accepted in stages through August and September, based on the wait list and other factors.
- How many FTE physicians would be required to reduce the wait list to zero? Physicians can typically handle 1000 patients. NPs don't have their own panel of patients. Of the names on the wait list, 600-700 have physicians and some will have dropped off the list. Another physician would certainly help.
- Concern was expressed about the sound being experienced by members joining on-line. Can this be fixed? The IT technician adjusted the microphone for speakers, which helped the sound problem.

14.0 ANNUAL REPORT OF THE EXECUTIVE DIRECTOR

Jim Deane introduced Dawn Martin, Executive Director, to present the Annual Report from the Executive Director. Dawn reviewed a slide presentation and highlighted the following items from her message, which is contained on page 5 of the Annual Report.

- Stay tuned for some exciting events coming up.
- RCC has a new strategic plan and has refined its Values and Vision with the addition of Advocacy.
- A method to measure better patient outcomes from this clinic vs elsewhere is being developed.
- A five-year facilities plan is being developed and board will be asked for options given the clinic's growth in an aging building.
- Creative ways to meet patient needs is being considered.
- There are technical upgrades in the AI charting area.
- An HR strategy has been developed and is being introduced.
- Services are expanding into the community through grant funding and a social prescribing initiative.
- The Growth Fund has been used for purchase of new equipment in needed areas.
- Members are encouraged to donate to the Growth Fund.

Jim thanked Dawn for her presentation and asked if there were any questions for Dawn or Marj. No questions were raised.

15.0 AUDITOR'S REPORT AND FINANCIAL STATEMENTS

Jim Deane introduced and welcomed Neal Fense from VIRTUS Group Ltd. to present the Auditor's report. The Auditor referred members to the Auditor's Report and Summary Financial Statements contained on pages 11 and 12 of the Clinic's Annual Report which was included in member's kits and posted on the Clinic's website. A full set of financial statements is available from the Clinic on request. Virtus Group completed the audit and determined it to be clear, with good assets, good reserves and no concerns in funding. Overall, the clinic has had a fairly steady and consistent financial year. Neal thanked Dawn and Uche for their assistance, which made for a very smooth audit.

The Chair asked if there were any questions of the Auditor. None were raised.

16.0 ANNUAL REPORT OF THE TREASURER AND FINANCE & AUDIT COMMITTEE REPORT

Jim Deane introduced Karen Smith, Treasurer, and Chair of the Finance & Audit Committee, to present the report on Regina Community Clinic's year-end financial statements. Karen referred members to her report contained on lavender colored paper in members' kits. The Finance & Audit Committee oversees this process annually and has determined the clinic to be in a solid financial position with increased capacity. Last year, an RFP was conducted for an auditor and, with the next agreement, a five-year plan and five-year commitment will be finalized. The clinic maintains a strong policy framework and meets with auditors to ensure the plan is strong and to review the final report, which is included on pages 13-15 of the annual report.

Jim thanked Karen for her presentation and asked if there were any questions for Karen or the Executive Director or the Finance Manager. No questions were raised.

17.0 ACCEPTANCE OF THE AUDITOR'S REPORT AND FINANCIAL STATEMENTS AND THE ANNUAL REPORT OF THE TREASURER AND FINANCE & AUDIT COMMITTEE REPORT

(KAREN SMITH / DON SAVARIA) – **CARRIED**

THAT THE AUDITOR'S REPORT AND FINANCIAL STATEMENTS FOR THE FISCAL YEAR ENDING MARCH 31, 2025, AND THE ANNUAL REPORT OF THE TREASURER AND THE FINANCE & AUDIT COMMITTEE REPORT BE ACCEPTED AS DISTRIBUTED.

18.0 APPOINTMENT OF THE AUDITOR

(KAREN SMITH / ERIC HORBAL) – **CARRIED**

TO APPOINT VIRTUS GROUP LTD. AS AUDITORS FOR THE 2025/2026 FISCAL YEAR.

The Chair asked if there were any questions regarding appointment of the Auditor. No questions were raised.

19.0 ACCEPTANCE OF THE GOVERNANCE COMMITTEE NOMINATIONS REPORT

On behalf of the Governance Committee, Jim Deane presented the Nominations Report. He reported that the Regina Community Clinic has a nine-person Board of Directors, with 3 positions becoming vacant each year. This year, there are three (3) vacancies for three-year terms (2025-2028) and one vacancy for a two-year term (2025-2027).

To notify the membership about the AGM, and to comply with our by-law 4.4, emails were sent to all Clinic members who have provided their email addresses. Calls for Nominations and Resolutions were posted simultaneously on Facebook and Instagram March 10, 18, 24, 31, April 7, 14, 22, 28, and May 12 and 20. They were also included in the March, April and May 2025 RCC Bulletin. An electronic mailout to members was sent via Mailchimp March 7 and May 14. AGM Advertisements were posted simultaneously on Facebook and Instagram June 4, 5 and 9, in the QC Supplement of the Regina Leader-Post April 24 and May 29, and in the May and June 2025 RCC Bulletin. In May, the AGM notice was included in the Coop Connect, an electronic publication of the Saskatchewan Co-operative Association. An electronic mailout to members was sent via Mailchimp April 24, May 29 and June 4, 2025. A large sign with the QR code for registration was displayed in the foyer of the clinic starting April 24, 2025.

Nominations have been received from, in alphabetical order:

1. Penny Anderson
2. Wayne Hellquist
3. Aina Kagis
4. Wanda Posehn
5. Brenda Watson

(BRYAN TUDOR / INGRID UHRYN) - **CARRIED**

MOVED THAT THE 2025 GOVERNANCE COMMITTEE NOMINATIONS REPORT BE ACCEPTED AS DISTRIBUTED.

20.0 BOARD OF DIRECTORS ELECTION – INTRODUCTION OF BOARD OF DIRECTORS NOMINEES

Jim noted that, because there are five (5) nominations for four (4) positions, an election by secret ballot is required. He read Bylaw 5.2, Qualifications of Directors and then invited each of the candidates to speak for 2 minutes, if they wish. Presentations were given by the following candidates: Penny Anderson, Wayne Hellquist, Aina Kagis (virtually), Wanda Posehn, and Brenda Watson.

Jim thanked candidates for their presentations. He then invited Neal Fense, Returning Officer, to the podium to read the Election Procedures and the voting rules. Jim thanked Neal.

21.0 VOTE FOR BOARD OF DIRECTORS

Jim referred in-person members to the yellow ballot contained in their members package. Members were asked to complete their ballots. An electronic ballot was displayed on the screen and members joining the meeting virtually were given several minutes to cast their votes. Electronic ballots were received by the IT Support and conveyed to the Returning Officer. Paper ballots were collected by the scrutineers (Ingrid Uhryn and Bryan Tudor) and taken away to be counted.

BREAK – At approximately 8:30 pm the chair announced that there would be a short break for refreshments while the ballots are being counted.

The meeting resumed at 8:50 pm

The order of the agenda was changed to announce the election results.

24.0 ELECTION RESULTS – RETURNING OFFICER’S REPORT

Neal Fense, Returning Officer, announced the results of the election. Directors were elected as follows:

For a Three-Year Term 2025-2028:

1. Penny Anderson
2. Wayne Hellquist
3. Brenda Watson

For a Two-Year Term 2025-2027

4. Wanda Posehn

Jim congratulated and welcomed new members to the Regina Community Clinic Board of Directors. He also introduced and acknowledged continuing board members Marj Gavigan, Eric Horbal, Don Savaria, Karen Smith, and Ingrid Uhryn. Anyone interested in being considered for a future position on the Board of Directors, or becoming a member-at-large on the Member Relations Committee or the Advocacy Committee, should submit their resume to boardofdirector@reginacommunityclinic.ca.

He reported that a Board re-organizing meeting is being held immediately following the AGM tonight. That is when the Board members will elect, from among themselves, the Board Chair, Vice-Chair, Treasurer, Secretary, and Committee Chairs for 2025-2026. Those names will be posted on the Clinic website as soon as possible after the re-organization meeting.

25.0 MOTION TO DESTROY BALLOTS

(BRYAN TUDOR / KAREN SMITH) - **CARRIED**

MOVED THAT THE BALLOTS FROM THE 2025 BOARD OF DIRECTORS ELECTION BE DESTROYED.

22. RESOLUTIONS

To comply with our by-law 4.4 regarding the Call for Resolutions, emails were distributed to all Clinic members who have provided their email addresses, and advertisements and announcements were distributed and published as previously noted.

No resolutions were submitted.

23.0 LONG SERVICE RECOGNITION – RETIRING BOARD MEMBERS

The AGM Chair invited Marj Gavigan, board President, to the podium. Marj announced that earlier in the evening, the board acknowledged the dedicated service and contribution of two of its board members who are retiring this year. Jim Deane joined the board in 2019 and served for six years in numerous capacities including President and Treasurer and a member of all and chair of some of the board committees. Bryan Tudor first joined the board in 1998 and again in 2002, serving for six years, and then again in 2019, serving for another six years. Bryan served in numerous roles, including President and Secretary and

was a member of all of the board committees and most recently chair of the Member Relations Committee. Their work on behalf of the Association and their contribution and commitment to the board has been valued and exemplary. They took us through some tough times and we will miss their sage advice and wise input.

26.0 NEW BUSINESS AND QUESTIONS

Jim Deane, AGM Chair, noted that the formal portion of the meeting has concluded. He asked if there were any questions or items of new business to be raised.

(TERRY MacDONALD / WANDA POSEHN) - **CARRIED**

MOVED TO ACKNOWLEDGE THE GOOD WORK OF THE BOARD, MANAGEMENT, AND CLINIC STAFF THIS PAST YEAR.

In closing, Jim also thanked Regina Community Clinic Staff for assisting in coordinating this AGM, and thanked members and guests for attending in-person and virtually for the 63rd Annual General Meeting of the Community Health Services Association (Regina) Ltd. – Regina Community Clinic. Board members were asked to gather for the Re-Organization meeting in the RCC Boardroom. Anyone interested in taking a brief walking tour of the clinic facility were asked to assemble at the end of the refreshment tables.

27.0 ADJOURNMENT

Having completed the scheduled order of business and there being no further business to consider, Jim Deane declared the meeting adjourned at 8:55 pm.